

Anthony Hua

Anthony worked during the university holidays at the Bank of New York Mellon Corporation in quality control, checking that customer information was being entered correctly onto the system.

First Job



Moving into Consumer Finance, Anthony managed a personal loan call centre with responsibility for a team of eight helping to deliver excellent customer service. Anthony really enjoyed this role as it allowed him to develop his people management skills.

2008



The final part of the trainee experience allowed Anthony to pick which area of the business he would like to work in. He chose Media Relations where he was responsible for reacting to media enquiries about Nationwide and also to pro-actively deliver messages about the business, promoting its products and services.

2009

UNIVERSITY OF BIRMINGHAM

Anthony studied Economics and Political Science at Birmingham University. These were subjects he enjoyed at A-level and that he felt would help to develop some of his employability skills, such as analytical thinking.

2004-2007 Education

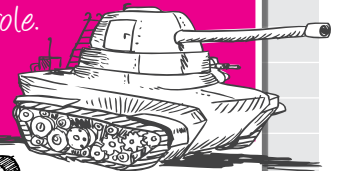


Whilst at university he was also able to visit China in order to study Mandarin during a Government sponsored two week visit.

2007

He was offered a graduate trainee role at Nationwide Building Society before he left university and joined soon after his graduation. His first experience of life here was working in the front line as a Customer Representative at a branch. He really developed his communication skills in this role.

2007-2008



Anthony is now the Media Relations Officer for Nationwide managing the media promotion for banking, credit cards and mortgages. He enjoys the variety that this role brings with no two days being the same.

Today

