

Paul Horlock

Paul studied Sociology and Communications A-level's. Originally he planned to go to university, but once he started earning a wage he never looked back!



Passionate about **MUSIC**
Paul played in a school band before eventually joining jazz group 'The Funk Zone', where he played the drums.



He joined Municipal General Insurance shortly before the '1987 Great Storm' when an unexpected tornado hit the UK costing the insurance industry around £2 billion. He had to learn quickly in order to be able to deal with all the claims and describes it as "a good learning curve".



1987-1988

He worked in various roles in the insurance industry including a National Teleclaims Manager at Prudential Assurance, requiring him to move to Scotland and leave his jazz band. While at The Pru' he introduced a new claim management system helping to improve how claims were handled.



He married in 1994 and has two children.

1994 Wedding



1988-2001

Next Paul joined Barclays Bank PLC as the Head of International Account Processing. He spent nine years working as the Head of various departments throughout the business.

2001-2010

Paul sits on the board of the Payments Council, which sets the UK strategy for payments.

2007-present

Although he was based in Bournemouth he travelled extensively with Barclays and when he became the Head of Global Payments Processing was responsible for teams of 1400 across the UK, USA and India. He was able to take his wife with him to Marrakech on one of his many business trips.

2007-2010

Joining Nationwide Building Society in 2010 as the Head of Payments, Paul is responsible for all payment transactions including electronic, paper or cash transfers. He describes the culture as,

“Very friendly, there is no shortage of enthusiasm at Nationwide.”



Today

